



# EMERGENCY PROCEDURES

**H.E.A.T**  
**Hostile Environment**  
**Awareness Training**

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# AGENDA

- General guidelines
- Under fire
- Shelling
- Loss of communication
- Checkpoint encounter
- Detention

# GENERAL GUIDELINES

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**Operational Security (OPSEC)**

**Personal Security (PERSEC)**

# GENERAL GUIDELINES

## Operational Security (OPSEC)

- Open source vs. detailed info
- “Task of the day”
- Public & allegedly obvious info
- Notebooks, GPS & maps etc...

# GENERAL GUIDELINES

## Personal Security (PERSEC)

- “Cover story”?
- Family pictures, addresses
- Social media
- Money
- Jewellery & wearables
- Any private items
- **Most people don't care for details**

# GENERAL GUIDELINES

- Dress and vehicle movement code
- Constant situation assessment → possible?
- Unknown areas → request for information
- Maintain communication and movement control
- Don't be in the possession of items that could be linked to any side
  - (flags, badges, signs, etc.)
- **BE IMPARTIAL**

# UNDER FIRE



# UNDER FIRE

## ON FOOT

- Situational awareness (does it fit in?)
- Take cover → decision afterwards by whom?
- Observe & listen
- Withdraw under cover to a safe position
- Report (how?)
- Continue to monitor



# UNDER FIRE

## IN VEHICLE

- Drive through or back up to cover → decision by whom?
- Report
  - Panic Button
  - „MAYDAY“, „PAN PAN PAN“ ...
  - → 2nd vehicle (radio)
  - → Watch Keeper (mobile phone)
- Soft skin vehicle: Stop the vehicle, leave it on the opposite side and take cover
  - → depends on the situation
- If possible, avoid using the vehicle as cover
  - → depends on the situation
- Check your car and teammates before you continue

# UNDER FIRE



# SHELLING

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- Targeted deliberately, (with or without warning to leave the area)
- Targeted accidentally (The patrol has moved into cross fire of fighting parties / human or mechanical error)
- Decision?



# SHELLING

- **Instantly reach the closest possible cover!**
- Larger movements only when there is a break
- Sensor-shooter-link
- Locate all patrol members
- Inform your higher command
- Locate the direction of the shelling



# LOSS OF COMMUNICATION

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## PATROL

- Use alternative frequency
- Use backup devices
- Relocate
- Find relay station (other patrol/duty station)
- Know your own situation

## DUTY OFFICER/MOVCON

- Inform all patrols in the vicinity of the missing patrol
- Contact Headquarter (HQ)
- Deploy search patrols
- Contact parties to the conflict



# CHECKPOINT ENCOUNTER



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*Don't mess with Checkpoint Personnel!*

- Every Checkpoint (CP) is a
- Persons in charge
  - militias
  - police
  - milita
  - y
- ed by drugs
- experienced and not trained
- attitude towards OSCE unclear
- Checkpoint (CP) fortified, shelters and obstacles
- Strength of personnel unknown



# CHECKPOINT ENCOUNTER DO 's

- Reduce speed, but do NOT stop before
- Language
- Observe the area – assess the situation
  - Mood of CP personnel
  - Way of carrying weapons, cocking weapons, ...
- Report to Headquarter (HQ) and to other vehicles
  - By radio (Code)
  - By phone (mob & sat)
- Keep doors locked
  - Soft skin vehicle: open window approx. 10cm
  - Armoured vehicle: open ONE door

# CHECKPOINT ENCOUNTER DO 's

- Remain in the vehicle, show ID if requested
- If there is a requirement for negotiation, ask for the commander (respect everybody)
- Remain patient, polite but firm
- Be ready for chit chat & act natural
- If you have to dismount, ensure that the car remains guarded, communications manned
  - Try to explain why
  - If not possible → behave cooperatively
- Observe and try to memorize details

# CHECKPOINT ENCOUNTER DO 's

## DARKNESS

- Dim headlights
- Interior lighting on
- Hands visible
- Mind your body language
- Keep distance between the vehicles
- Follow the instructions
- Keep in mind that there are procedures!

# CHECKPOINT ENCOUNTER DONT ' s

- Drive toward the Checkpoint (CP) with high speed
- Stop in a distance to the roadblock (observation halt)
- Continue your drive, if you are given signs to stop
- Enforce the passage, if restricted
- Leaving equipment and valuables visible in the car (maps, documents, satellite phone)
- Start using phones or radios in or close to the CP area

# CHECKPOINT ENCOUNTER

## IN CASE OF AGGRESSIVE ATTITUDE

- Do not respond aggressively / emotional, try to calm down the situation
- Show obedience & submission
- Keep the team together
- Find out the identity of the threatening personnel – What do they want?
- **If possible** report to Operations, Headquarters...

# DETENTION



# DETENTION

- Who is detaining you and why?
- Grey mouse
- Hero vs. professional observer
- Be cooperative & submissive
- Resistance
- Effective talking -Personal Security (PERSEC)
  - Don't lie!
- Take whatever keeps you alive
- Never let yourself down

# SUMMARY

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- Be careful with what you reveal
- Always have someone in charge!
- Maintain comms (if possible)
- Assess situations and counterparts before you act
- Situational awareness



**UNDER ALL CIRCUMSTANCES  
YOUR MAIN TASK IS TO SURVIVE**

